

Caerfai Farm Campsite

Risk Assessment - Information for Campers and Yurt Guests

Please read through our Risk Assessment information before your arrival if you have an existing booking with us and if you are considering making a booking.

Risk Assessment Main Points:

Potential Hazards

- Contamination of the site by guests who are asymptomatic or who develop symptoms while in situ.
- Transmission of the virus between guests or between guests and contractors/suppliers.

Who is at Risk?

- Other guests on site or with subsequent bookings, particularly the elderly or those with underlying health conditions.
- Cleaning staff and owners and their immediate families, particularly if they care for relatives who are elderly or have underlying health conditions.
- The wider public locally.

Actions to Control Risk

- Anybody who is exhibiting symptoms or who has any reason to believe they may have come into contact with the virus up to 14 days prior to their booking must follow the Government instruction to self-isolate and follow NHS guidelines. **They should not arrive on site.**
- Anybody in one of the vulnerable groups identified by the Government should follow Government advice to self-isolate. **They should not arrive on site.**
- **Additional visitors are strictly not allowed on site.**
- Contractors who are exhibiting symptoms or who have any reason to believe they may have come into contact with the virus within the previous 14 days should not come on site and they should follow NHS guidelines, and have completed their own risk assessment. If urgent maintenance work is required to the cottage, we will ask guest to vacate whilst work is carried out.

Campers will be required to book online with payment made before arrival when ever possible.

We will ask guests to follow guidelines on social distancing. At Caerfai Farm Campsite it is possible for guests to avoid contact with each other outside their family group.

Cleaning policy:

Shared Facilities

Toilets, showers and washing-up sinks will be cleaned at least twice a day, using a 3 stage process - "Fogging" (with compliant chemical EN14476) cleaner before and after a manual clean (to protect our cleaning staff and guests)

There are ultraviolet deioniser devises in the ladies and gentlemens shared facilities (Product:The BioZone AirCare solution has been proven to **destroy viruses including Coronavirus COVID-19, Influenza, H1N1, H5N1 + E.Coli, Salmonella and Streptococcus** - destroys 99.999% of bacteria in the air and viruses on surfaces please click on the following link for detailed information [file:///C:/Users/info/Downloads/BioZone-brochure%20\(1\).pdf](file:///C:/Users/info/Downloads/BioZone-brochure%20(1).pdf)

- Use disposable cloths and mop heads.
- Pay attention to frequently touched surfaces such as door handles and handrails.
- Shower doors should be pinned open after each use and toilet block external doors will remain open at all times
- Campers will be asked to consider using shared facilities in family groups and consider coming back later if any are already are in use
- Hand sanistiser will be available outside toilet and shower block
- Laundry room will be available on a one person at a time basis
- Washing-up room will be available on a maximum of two people at a time at sinks socially distanced
- Face coverings are strongly advised when using shared facilities
- **Cleaning of teeth and face washing in the ladies and gentlemens shared toilet blocks is not permitted (please clean teeth at your own tent and dispose of waste-water at the chemical waste unit in 1st field**
- **No unaccompanied children allowed in toilet and shower facilities at anytime**
- Field taps and electric hook-up points will be in operation but not subject to any cleaning regime

To Protect our Cleaning Team and guests we will:

- Provide rubber gloves and plastic aprons
- Ensure that the building is completely vacated of guests before entering to clean
- Not allow guests to use facilities once cleaning has started
- Allow for a set time for the 3rd stage of cleaning - “fogging” (with compliant chemical EN14476) cleaning product, to work before allowing guests to re-enter facilities

Additional Cleaning Information for Yurt Guests

- We will use “Fogging” (with compliant chemical EN14476) before and after a manual clean (to protect our cleaning staff and guests)
- **We ask all guests to bring along their own bedding and bedlinen i.e. pillows, duvets, sheets, duvet covers, blankets, towels and tea-towels**
- **mattress covers/protective covers to go over futons and the double bed throw will be replaced by us for each new guest**
- **Crockery and cutlery will be run through a dishwasher at high temperature between each booking.**

Caerfai Farm Shop

- We will be selling our normal range of produce (including *Croissants and Pain au Chocolat and general groceries*) from the cabin and tent to the right of the main shop. (For those of you who are familiar with the shop, the small shop building itself will be closed, the door hatch only, to the main shop will possibly open for camping reception at a later stage).
- If payment has not been made online by arrival, there will be opportunity to check-in and pay at the cabin/tent. Please use card payment whenever possible.
- Please respect social distancing guidance when queueing, we will endeavour to serve customers as quickly as possible, but delays are likely. *We reserve the right to refuse to serve any customer not conforming to this guidance.*

Any camper or member of a family unit who displays Covid-19 symptoms will be expected to return home promptly.

*This advice/risk assessment is reviewed daily and altered accordingly.
All information is correct at time of viewing.*

Please note that the compliance with this Risk Assessment is a condition of booking.

We thank you for your patience and understanding at this time.

(Please email any questions you might have to info@caerfaifarm.co.uk)